

GETTING THE NDIS BACK ON TRACK

# ACCOMMODATION, HOUSING AND HOUSEHOLD

Accommodation, housing and household expenses are a part of life for all people.

There are some costs that the NDIS will cover or contribute to, but these are only able to be claimed if they are related to your disability.

Other costs are considered everyday costs that everyone is expected to pay.

In this document, we will discuss some of the supports that can and cannot be claimed from your NDIS funding as well as provide some information on other places or services that can provide some assistance.

## Supports that are NDIS

The NDIS funds a range of supports that are related to a person’s disability. This often includes specialised adjustments, tools or supports that allow a person to live independently.

Some examples include home modifications, or assistance with household tasks.

What will and will not be funded depends on your disability and needs so it is important to discuss this with your NDIS planner.



**The supports listed below are likely able to be claimed from NDIS funding.**

Supports to help you to learn how to be a tenant	This might include support work for someone to teach you skills needed to apply for a rental property and maintain this agreement.
Specialised Household items	Products specially adapted to help you with cooking, cleaning, washing and other home and yard maintenance tasks.
Specialised personal care and safety items	Including beds and pressure mattresses, toilet and bathroom equipment, specialised clothing and continence needs
Design and changes/ modifications to the home	Installation of equipment or changes to the building to enable participants to be independent or to live safely in their home.

Support with household tasks	Support with essential household tasks that a participant is not able to undertake because of their disability, including meal preparation and delivery, house or yard maintenance, cleaning and laundry
Personal mobility items	Items to enable personal mobility, including equipment for walking, wheelchairs and transfer aids
Specialised Disability Accommodation	Housing for people with severe functional impairment or support needs. Learn more about <a href="#">SDA here</a> .
Products adapted specifically for a participant's home	Furniture and other products that are adapted or specifically made to be placed in or added to a participant's home (including indoor and outdoor areas) to help with movement, positioning and other safety needs, including entry and exit of the environment

## Supports that are not NDIS



There are many everyday costs for accommodation and home. These things are not able to be paid for using your plan as it is not explicitly related to your disability and all people have these costs.

Unfortunately, the NDIS is also not able to provide emergency accommodation.

**The supports listed below are not able to be claimed from your plan.**

Living Costs	<ul style="list-style-type: none"> <li>- Rent, rental bonds, home deposits, mortgage payments</li> <li>- Purchase of property (land, house, and land packages)</li> <li>- Direct costs of tenancy agreements (bond, pest control, exit cleaning, repairs)</li> <li>- Housing for people with disabilities not eligible for specialist accommodation</li> </ul>
Home Maintenance	<ul style="list-style-type: none"> <li>- Standard maintenance and repairs (security costs, fencing, general repairs)</li> <li>- General renovations and maintenance</li> <li>- General removal or disposal fees</li> <li>- Furniture removal services (unwanted furniture pick up)</li> </ul>
Recreation Costs	<ul style="list-style-type: none"> <li>- Pools, pool heating and maintenance, spa baths, saunas, steam rooms</li> </ul>
Utilities and bills	<ul style="list-style-type: none"> <li>- Water bills (including filters, purifiers)</li> <li>- Gas and electricity bills (including generators, solar panels, batteries)</li> <li>- Council rates</li> </ul>
Household Items and Appliances	<ul style="list-style-type: none"> <li>- Standard household items (e.g., dishwasher, fridge, washing machine)</li> <li>- Non-modified kitchen utensils and crockery</li> <li>- Standard mattresses, bedding, floor rugs, beanbags</li> </ul>
Furniture	<ul style="list-style-type: none"> <li>- Standard furniture, fixtures or fittings. For example, lounges, beds, fire alarms, blinds.</li> </ul>

Emergency accommodation	Homelessness, emergency accommodation, social and community housing or mobile accommodation (caravan, motor home etc)
Community Infrastructure	<ul style="list-style-type: none"> <li>- Design and modifications to residential facilities and public buildings for accessibility</li> <li>- Improvements to community infrastructure for accessibility</li> <li>- Postal services</li> <li>- Housing subsidies (e.g., rental bonds, mortgage relief)</li> <li>- Providing new publicly funded housing stock meeting accessibility standards</li> </ul>

## Supports that may be funded by the NDIS

There are some supports that are possibly able to be claimed from the NDIS funding. However these supports will depend on your plan and what the planner has included in your funding.

We strongly recommend that you seek advice from the NDIS in regards to these purchases. To be eligible for these items, you need this in your plan or permission from an NDIS representative.



**The supports listed below may be able to be claimed from your plan.**

Additional living costs due to the person's disability	Costs that are incurred by a participant solely and directly as a result of their disability support needs
Medium term accommodation costs	Cost to live somewhere for up to 90 days, where a permanent arrangement is in place but unable to be accessed. For example, while your home is being modified.
Delivery fees for NDIS supports	Cost to deliver assistive technology items.
Upgrade of standard items	Additional costs to upgrade standard household items to household items that include accessibility features

## Replacement Supports

In specific situations, some participants may be able to apply for an item to be funded in their plan where there are specific needs for an item. This process requires the NDIS to approve the replacement item or support before it can be purchased.

**There are requirements for this support to be able to be requested and approved.**

Standard commercially available household items	Where there is clear evidence that the need for the item relates specifically to the participant's impairment that meets the disability or early intervention requirements. This item must increase whole task independence and reduce or eliminate the need for a support worker or disability specific assistive technology.
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## Other services you can go to for help



While there are some things that the NDIS is not able to help with, there are other services and agencies that can provide advice or help you with your housing needs.

Below are a few places you can go to for more information.

Local Government	<a href="https://www.qld.gov.au/housing/emergency-temporary-accommodation">https://www.qld.gov.au/housing/emergency-temporary-accommodation</a>
Rent Assistance	<a href="https://www.servicesaustralia.gov.au/rent-assistance">https://www.servicesaustralia.gov.au/rent-assistance</a>
Liveable Housing Australia	<a href="https://liveablehousingaustralia.org.au/">https://liveablehousingaustralia.org.au/</a>
Housing Hub	<a href="https://www.housinghub.org.au/">https://www.housinghub.org.au/</a>