

GETTING THE NDIS BACK ON TRACK

MAINSTREAM – CHILD PROTECTION & FAMILY SUPPORT

Child protection and family support are vital for ensuring the safety and wellbeing of children and their families. While there are numerous services available to help, it’s important to note that these are not funded by the NDIS.

In this document, we’ll explore the supports you can access for child protection and family support, as well as clarify which costs are not covered. We’ll also highlight additional resources that can assist families in need.

Supports that are not NDIS



When it comes to child protection and family support, there are many important services available, but it’s good to know that not all of them can be claimed from the NDIS. Some of these supports fall under the responsibility of different government departments.



The supports listed below are not able to be claimed from your plan.

Care of Children	Babysitting or nannying services, au pairs
Family Therapy Services	General family therapy or marriage and relationship counselling
Parenting Programs	General parenting programs, counselling or other supports for families, which are provided to families at risk of child protection intervention and to the broader community, including making them accessible and appropriate for families with disability
Protection or Decision Making Services	Guardianship services for children and adults Child protection services required by families who have entered, or are at risk of entering, the relevant State or Territory statutory child protection system
Out of Home Care	Out-of-home care or support to carers of children in out-of-home care where these supports are not additional to the needs of children of similar age in similar out-of-home care arrangements.
	Travel or accommodation for parents visiting their children that are in-out-of-home care (OOHC)

Supports that may be funded by the NDIS

While NDIS does not pay for child protection services, there are some supports that could be used from NDIS funding to help in certain situations. You can see some examples below.

These supports may be funded for some participants, however it is important to discuss your needs with the NDIA to ensure that this can be claimed from your plan.



The supports listed below may be able to be claimed from your plan.

Training for parents and carers	Parenting programs specific to a disability need (could be considered under capacity building supports)
Behaviour supports	Plans and strategies to help manage difficult behaviours in children. Specialists can work with you to find the best ways to encourage positive behaviour.
Therapy supports for children	Different types of therapy, like occupational therapy or speech therapy, to help children grow and meet their specific needs.

Other services you can go to for help



If you need support for child protection and family matters but aren't covered by the NDIS, there are several helpful services available.

These organisations can provide guidance, resources, and assistance tailored to your situation.

Department of Child Safety, Seniors and Disability Services	https://www.dcssds.qld.gov.au/our-work/child-safety/protecting-children
Public Guardian QLD	https://www.publicguardian.qld.gov.au/
Legal Aid Queensland	https://www.legalaid.qld.gov.au/Find-legal-information/Relationships-and-children/Child-protection-overview/Child-protection-legal-information
Relationships Australia - Family Support Services	https://www.raq.org.au/services/family-support-service-fss https://www.raq.org.au/courses
Early Years Places	https://www.qld.gov.au/families/babies/childcare/family/earlyyears