

GETTING THE NDIS BACK ON TRACK

TRAVEL, TRANSPORT & SHORT TERM RESPITE

Travel is an important part of your everyday life. There are some travel costs that the NDIS will cover or contribute to, but these are only able to be claimed if they are related to your disability.

Part of your NDIS journey may also include trying new things and meeting new people and access to Short Term Respite could be part of this journey.

In this document, we will discuss some of the Short Term Respite (STR) and Travel costs that can and cannot be claimed from your NDIS funding as well as provide some information on other places or services that can provide some assistance.

Supports that are NDIS

TRAVEL and TRANSPORT

The NDIS may assist with the cost of travel or transport arrangements that you need as you cannot travel or use public transport independently.

This can include use of specialised transport companies, taxis, buses, trains, ferry tickets and in some cases your own vehicle, in-kind specialist school transport and travel training.

How much you receive will depend on what kinds of things you do. For example, if you study, work or attend day centre programs.



SHORT TERM RESPITE (STR)

STR helps you to have time apart for a short period of time (more than 24 hours but not more than 14 days at any one time) from your primary supports such as family and friends who give you the majority of your unpaid, active, disability-related support

This time allows you to try something different, make new friends and develop new skills. It also gives your usual carers a break.



The supports listed below are likely able to be claimed from NDIS funding.

Short Term Respite	You can use your STR funding in a range of stationary accommodation settings such as a respite centre or group setting, hotel, motel, short stay rental, cabin, cottage, homestay or your own home. What can be included as part of your daily cost of using STR support varies depending on where you stay. For example, if you stay in a centre or group setting the daily cost should include all expenses including accommodation, support provided by a support worker for personal care (including overnight), community access activities and support, meals/food, activity costs that you've agreed to. When you choose to use STR support in an individual setting such as a Hotel, Motel or your own home where the support is being provided to you one to one (not in a centre or group setting) there are limitations on what can be claimed. Please refer to our Short Term Accommodation - Participants guide for further information.
Activity based transport	<p>Extra costs charged by your support worker for taking you to a place, such as your doctor, activities in your community, employment or to school, where they need to stay and support you.</p> <p>This sort of transport can only be claimed in some categories in your Plan such as Core category 04 social & community participation.</p>
General transport	Cost of taxi fares, bus, train or ferry tickets or private transport
Provider travel	The cost for a provider to travel to allow you to receive supports may be able to be claimed for certain services.

Supports that are not NDIS



TRAVEL and TRANSPORT

Not all transport will be covered by the NDIS.

It may be that the transport does not relate to your disability or is considered unsafe and would put you at risk.



SHORT TERM RESPITE FUNDING CANNOT BE USED FOR:

The NDIS will not fund your holiday including overnight visits to family and friends, day-to-day living costs such as food and groceries paid for by you, lifestyle costs and items on the list of non-NDIS supports, transport to and from the accommodation funded through STR (if you can travel or use public transport independently).

The supports listed below are not able to be claimed from your plan.

General transport	The NDIS will not fund: <ul style="list-style-type: none">• The cost of purchase of personal mobility devices including e-scooters, skateboards and electric bikes• The cost of fuel for your family to drive you around• Transport for children that's part of a parent's reasonable responsibilities• Your purchase of petrol, diesel and gas• The cost of running a car or vehicle including, registration, mechanical repairs, tools or insurance
Activity based transport	The NDIS will not fund a claim for Activity based transport where your carer did not stay and support you in your activity in the community, employment or during your travel training.
Holidays, and Accommodation	The NDIS will not fund: <ul style="list-style-type: none">• Your holiday - this includes cruises, holiday packages, holiday accommodation and airfares, including interstate and overseas travel, passports, visa, activities and meals included in travel, and transport costs such as taxis, while you are away• Accommodation to attend or participate in work, study, music, theatre, cinema, sporting events or conferences. This includes any other social, business, private, public formal or informal event• Accommodation for your family or friends to attend programs.• Activities including tickets, entry fees, equipment or membership fees for yourself, your support worker, your family or friends

Supports that may be funded by the NDIS

TRAVEL and TRANSPORT

You may have included in your Plan travel or transport that is relevant to your situation and specific needs.

SHORT TERM RESPITE (STR)

The NDIS can cover the cost of your support worker's time while they provide support to you during your holiday. This is not classed as STR.



Other services you can go to for help

Carer's Gateway - Respite	https://www.carergateway.gov.au/respite
QLD Government Taxi Subsidy Scheme	https://www.qld.gov.au/disability/out-and-about/subsidies-concessions-passes/taxi-subsidy
Companion Card	https://www.qld.gov.au/disability/out-and-about/subsidies-concessions-passes/companion-card
Translink - Vision Impairment Travel Pass	https://translink.com.au/tickets-and-fares/ticket-types/disability/vision-impairment-travel-pass